

Pre-service teacher registration for placements

Updated 23 February 2026

The Pre-service Teacher Registration online form must be completed by Initial Teacher Education (ITE) students prior to undertaking a professional experience placement in a NSW public school. The form only needs to be completed once and can only be completed once per WWCC number. This step-by-step guide explains the process to complete this form. This guide is relevant to pre-service teachers (PST), ITE Providers and Schools.

Frequently Asked Questions with answers are available at the end of this guide.

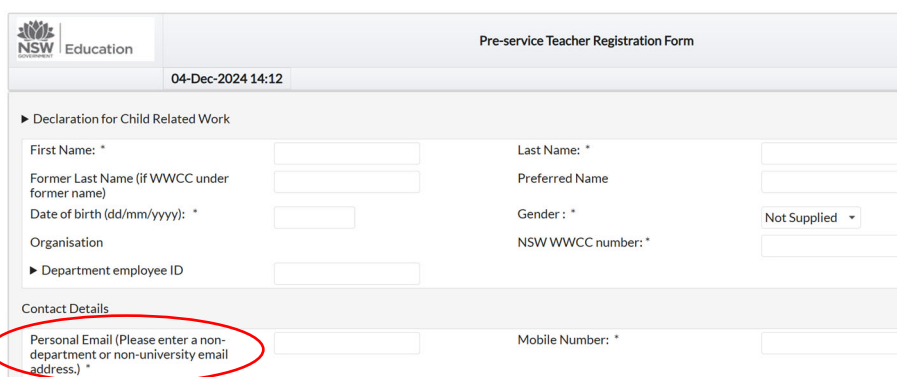
Step 1 – Access the new Pre-service Teacher Registration online form

- Go to the **Pre-service Teacher Hub** webpage of the NSW Department of Education website.
- Select ***Pre-service Teacher*** then ***Professional Experience Placements***.
- Scroll down and select 'Register for your placement at a NSW public school' and follow the steps. Note: you can only complete the PST Registration form **once per WWCC number**.

Step 2 – Complete the registration form

- Enter the details requested. Details entered under 'Declaration for Child Related Work' must match those used for your Working with Children Check (WWCC) Clearance.

Only fields
with an * are
mandatory
to complete



The screenshot shows the 'Pre-service Teacher Registration Form' with the NSW Education logo. The date and time are 04-Dec-2024 14:12. The form is divided into sections: 'Declaration for Child Related Work' and 'Contact Details'. In the 'Declaration for Child Related Work' section, fields for First Name, Last Name, Former Last Name, Date of birth, Organisation, Gender, and NSW WWCC number are visible. In the 'Contact Details' section, the 'Personal Email' field is circled in red and has an asterisk, indicating it is mandatory. The 'Mobile Number' field also has an asterisk. A red arrow points from the text 'Only fields with an * are mandatory to complete' to the circled 'Personal Email' field.

Please use a personal email address and **not** a @det.nsw.edu.au or university email address as your contact email address. Please also avoid using country specific emails such as qq.com and 163.com.

e) Read privacy statement

▼ Privacy Statement

All public schools and personnel of the Department of Education must abide by the Privacy and Personal Information Protection Act 1998 (NSW). The information you provide will be used to verify your Working with Children Check (WWCC) clearance and for associated purposes such as:

- managing risk associated with the department's legal obligation to ensure the protection of children and young persons in its care;
- creating your department identity and email address used for the purposes related to your professional experience placements with the department;
- using your contact details to communicate with you to provide information about department scholarships, funded study and employment opportunities;
- to ensure the health and safety of students, staff and visitors to the school;
- state and federal reporting purposes;
- for any other purpose required by law.

f) Read three points and select relevant declaration.

▼ I declare

1. I have (or would be able to apply and receive) a WWCC: I am not disqualified from obtaining a WWCC through being convicted or having a finding of guilt for a disqualifying offence, or had a WWCC cancelled, refused or been the subject of an interim bar (except where a WWCC has been later granted).
2. I have no pending criminal charges, court proceedings or allegations that would (if a conviction was upheld) be a disqualifying offence preventing a WWCC being issued. I am not subject to any pending court proceedings or the subject of allegations or charges relating to a criminal matter in Australia or overseas.
3. I have not supplied any false or misleading information: I am aware that providing false or misleading information in this form may lead to the department withdrawing any offer of engagement or contracting services and consider this for any future applications from myself or my organisation for employment or engagement.

- ☐ I am able to make this declaration and agree to the department's privacy statement
- ☐ I am unable to make this the declaration

If unable to select the first option in the declaration, please email

professionalexperience@det.nsw.edu.au for instructions on how to proceed. Thank you.

g) Register the details of initial teacher education degree.

Note: Degree start date should be entered as mm/yyyy (e.g. 02/2024 for February 2024)

Estimated completion year for your degree should be entered as YYYY (e.g. 2027)

Please tell us about your teaching degree

Institution *	Select
Other Institution	
Degree *	
Level *	☐ Undergraduate ☐ Postgraduate
Mode of study *	☐ Full time ☐ Part time
Location *	☐ On Campus ☐ Remote ☐ Hybrid
Start Date (mm/yyyy) *	
Estimated Completion Year *	0
Setting: *	☐ Early Childhood ☐ Primary ☐ Secondary
Specialisation(s) / Key Learning Area(s) *	

Note regarding primary specialisations: Please only select your NESA specialisation if you have one. Do not tick all primary categories. If you are unsure, please select 'unknown'.

Note regarding secondary specialisations/KLAs: the categories are aligned with the NESA learning areas. Please note that Religious Education is a HSIE KLA.

h) Answer these final two questions by responding:

Yes = ☒ or No = ☐

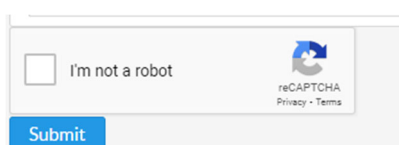
The department offers a range of opportunities including:

- scholarships and funded study opportunities
- professional learning resources and events
- employment opportunities during and after studies

Do you currently hold a scholarship with the department? ☐

Would you like to be kept informed about opportunities in the department? ☒

Select 'I'm not a robot' then click 'submit'.



- i) Have you entered your details correctly? Specifically, **have you typed your email address correctly?** Once your form is submitted, you will not be able to return to change any information (e.g. email address, university, course name, etc.). If unsure, please choose 'no' below and check your data entry. Then choose 'submit' again. Please remember **not** to use qq.com or 163.com email addresses. They are not compatible with the form.

Confirm submission ✕

 Please review the details you have supplied as you will not have an opportunity to modify these once you submit this form. Are you ready to continue?

Remember to check the box 'I'm not a robot' again before selecting 'Submit'.

- j) Registration saved.

Successful submission of the PST registration form will return a green banner (below) but your registration is **not yet complete**. Please progress to **Step 3** to finalise registration.

 Registration form saved. Please finalise your registration by clicking on the link in the email sent to you from wwcc@det.nsw.edu.au within 2 hours. The email may be in your junk inbox. If you do not finalise your registration within 2 hours, you will be required to complete and submit a new registration form.

Unsuccessful submission will return a red banner. Please follow on-screen instructions (example below) to address any issues. Please also ensure all mandatory fields have been completed accurately.

 We could not find a Working with Children Check Clearance using your provided details. Please check that the surname, date of birth and WWCC number entered match your clearance email and try again. Error Ref 005.

If you receive a message such as the one below, this means that your WWCC number has already been used to complete this form. Please search in your emails for an email that looks like the one in **Step 3m)**.

 Error code A - Our records show that you have previously completed the PST Registration form with this WWCC number. The PST Registration form can only be completed ONCE per WWCC number. Please search across all your email accounts for an email with the subject "NSW Department of Education WWCC verification completed" to locate your confirmation email for PST Registration. If not found, please contact EDConnect on 1300 323 232 (option 2 then 5), 8am to 5pm Monday to Friday, quoting error code A.

Alternatively, please view the FAQs at the end of this document for assistance.

Step 3 – Verify email account

- k) Immediately** after completing the online PST Registration Form, check for the email with the subject below in your email inbox (or junk mail inbox).

Email subject:

Finalise your NSW Department of Education Pre-service Teacher Registration Form

- l) Within 24 hours** of completing the form, click on link in email to confirm your PST Registration Form submission.

Example email:

Dear Pre-service Teacher,

Please finalise your pre-service teacher registration by clicking [here](#)

Kind regards,

Troubleshooting Tip: If the word 'here' in the email does not include a link, please try and access it from another device.

You should then see the message below.

 The digital component of the verification of your WWCC clearance is now complete. Full verification is complete when your photo ID is sighted by your professional experience placement school prior to or on the first day of your placement. In the meantime, please begin preparing for your placement.

- m) Check** email account for email with the subject line below. Read email and take note of important information.

Example email subject and header:

Subject: WWCC verification completed for Sample PST W000000XXX



Dear Sample,

Congratulations! Your Working with Children Check with expiry date of XX-XXX-202X has been verified. We look forward to welcoming you at one of our 2,200 public schools.

Below you will find guidance and resources to help you prepare for your professional experience placements.

Step 4 – Activate department IT account

- n) Check email account within 24 hours for email with the subject line:

Example email subject and header:

Department of Education Account Information

- o) Click on link and create password for your NSW Department of Education account. Save this email for future reference as it includes your PST username that you will require to log in and complete your mandatory training modules and to log into the department portal and IT systems when on placement.

Note: Link to create password is only available for 24 hours.

Example email:

Account activation required

Dear Sample,

Welcome to the Department of Education (DoE).

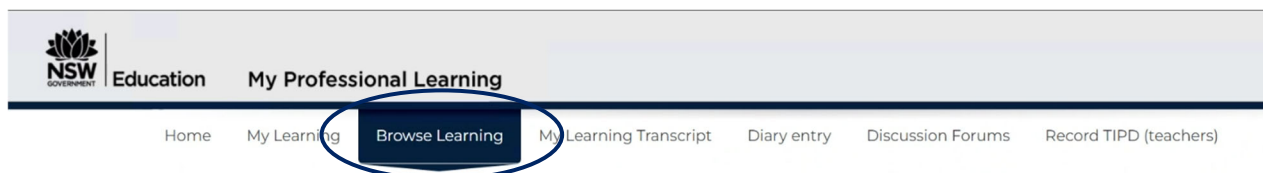
Your account has now been registered and your User ID is **Sample.PST**

You are now required to activate your account, establish your security

Registration to undertake a placement in a NSW Public School is now complete. Before commencing a placement, the following steps are also required to be completed.

Step 5 – Complete mandatory training

- p) **24 hours after** completing **Step 3o)** above, log into the [Department's website](#), select the MyPL link from the right hand side menu. Select "Browse Learning" and search for Child Protection Awareness Training or other training titles (see below). There are four MyPL training modules that you must complete as of 31 January 2025. Refer to our [website](#) for further details. If you are an employee of the department and have already completed these modules, you do not need to complete them again. The ACC for employees is **not** sufficient evidence of having complete these modules.



- q) Complete the ASCIA anaphylaxis training (refer to [website](#) for details). Select the 'General schools course' option and create an account. This training is **not** linked to the department or to MyPL.
- r) Save and print certificates of the five training modules in steps 5p) and 5q) as proof of completion of mandatory training.

Step 6 – On (or just prior to) first day of placement

- s) On (or just prior to) the first day of placement you are required to:
 - i) Read and sign the [PST Acknowledgement Form](#) and submit to your placement school,
 - ii) Present photo ID,
 - iii) Show proof of completion of mandatory training (see step 5 above) at your placement school.

IMPORTANT NOTE: A pre-service teacher (PST) is only required to complete the PST Registration form **once** i.e. not for each placement in a public school. The form only allows submission once per WWCC number. If you have previously submitted the form using your WWCC number, you will not be able to submit it again. There is no need to complete the form again when you review your WWCC.

Frequently Asked Questions

Q 1: Do I need to complete the online PST Registration form before every placement in a public school?

A: No, a pre-service teacher is only required to complete the PST Registration form **once**.

Q 2: How do I know if I have already completed the pre-service teacher (PST) registration form?

A: Feel free to attempt the form, available from the [Mandatory Pre-requisites for Pre-service Teachers](#) webpage. You can only complete the form once per WWCC number. If you have already completed the PST registration form, you will receive an error message. If this occurs, please search for an email in your inbox that looks like the one in **Step 3m)** above. If you do not know your username, please contact EDConnect on 1300 323232 (option 2 then 5) who will identify you and then assist you with locating your username and setting up or re-setting your password.

Q 3: If my WWCC expires, do I need to complete the PST Registration form again once my WWCC has been renewed? **A:** No, there is no need to complete the PST Registration Form again.

Q 4: If my WWCC expires before I renew it, do I need to complete the form again once my WWCC has been renewed?

A: No, there is no need to complete the PST Registration Form again. Your WWCC record will be updated with the department automatically from Office of the Children's Guardian records.

Q 5: Do I need a paid WWCC?

A: Only PSTs who undertake a paid internship, or who receive any form of payment from the department, must hold a Working with Children Check (WWCC) clearance for paid employment, e.g. salary, grant, allowance, or scholarship, including cadets and paid interns. Please view the WWCC Factsheet from the [Mandatory requirements for pre-service teachers](#) webpage for more information.

Q 6: My name has changed since I completed the PST Registration form. What do I do?

A: Email professionalexperience@det.nsw.edu.au after you have changed your name on your WWCC with Service NSW. Please include proof of name change in your email, with subject: *PST WWCC Name Change - <insert full name>*. Please note that we cannot change your username or email address, only your display name.

Q 7: If I am employed by the department and/or hold a scholarship, and have already had my WWCC verified by the Probity Unit as an employee, do I need to complete the PST Registration Form?

A: Yes, you are required to complete the PST Registration Form. All PSTs must complete this form once.

Q 8: If I am doing my placement at the school where I am employed, do I need to complete the PST Registration Form? **A:** Yes, you are required to complete the PST Registration Form. All PSTs must complete this form once.

Q 9: If I am working for the department, do I need to use my PST account when on placement or can I use my employee account? **A:** Unless your placement is in the school where you are currently working, you must use your PST account when on placement. It is important that your employee and PST accounts remain separate.

Q 10: If I am a current or past employee of the department and have completed the prior Tertiary Practicum Student Application Form, do I need to complete the new PST Registration Form?

A: Yes, it is important that, if you are an employee, you complete the PST registration form so that your employee records and PST records can remain separate. Please refer to our *Placement registration FAQs for PSTs who are employees or are applying for approval to teach* available from **2. Register for your placement at a NSW Public School** on our [Professional Experience Placements](#) webpage, or contact your University Placements Office.

Q 11: I completed the prior Tertiary Practicum Student Application Form (now called the Tertiary Practicum Student Application form for non-teaching placements only). Why do I have to complete the new Pre-service Teacher Application Form before my placement/s in 2025?

A: From 2025, all pre-service teachers must have completed the pre-service teacher registration form, which was launched in June 2024.

Q 12: I am under 18 and so am ineligible to apply for a WWCC. Without a WWCC, I cannot complete the PST Registration Form. What do I do? **A:** You can apply for a WWCC when you are within 3 months of your 18th birthday. If this does not help you, please contact your education provider's Placements/PEX/WIL office for advice.

Further support

For any questions relating to your WWCC, please contact the [Probity Unit](#). For assistance with the form, including receiving a copy of the confirmation email, please contact EDConnect on 1300 32 32 32 and select option 2 then 5. For IT related questions, including what to do if you have multiple department accounts or cannot remember your department username or password, please contact EDConnect on 1300 32 32 32 and select option 2 then 5.